

Codes of Conduct as per Attachment A of the EA Member Protection Policy

EA Code of Conduct for Administrators, Directors and Officers

In addition to the EA General Code of Behaviour, all EA Members and persons acting on behalf of EA must meet the following requirements regarding their conduct during any activity held by or under the auspices of EA, and/or in a role as an administrator of the organisation or one of its affiliates:

- Resolve conflicts fairly and promptly through established procedures.
- Respect the rights, dignity and worth of others
- Maintain strict impartiality.
- Be fair, equitable, considerate and uncompromising in all dealings with others
- Be aware of and maintain an uncompromising adherence to EA standards, rules, regulations and By-Laws.
- Scrupulously avoid any conduct using privileged information to gain a personal or commercial advantage.
- Make a commitment to quality service
- Be a positive role model
- Be professional in all actions. Language, presentation, manner and punctuality should reflect high standards.
- Operate within the rules of EA
- Refrain from anything that may abuse, intimidate or harass others
- Be aware of your legal responsibilities
- Be aware of the legal rights of others.
- If you are unsure of the applicable rules or procedures that should be followed seek further advice prior to proceeding.
- Document complaints and the manner in which they were handled.
- Never use your position or role to avoid your responsibility or to unjustly prevent an individual from exercising their rights.
- Preserve and protect the standing and reputation of the organisation
- Understand the repercussions if you breach, or are aware of any breaches of the EA Member Protection Policy.

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